

10-YEAR WARRANTY

All product installations must comply with the warranty document.

ILLUMA-Drive (Seller) warrants iLLUMA-Drive's Product to be free from defects in material and workmanship and to operate from the date of manufacturing for the specified time period and subject to all Terms and Conditions stipulated below.

Seller warrants that the Product, when delivered in new condition and in its original packaging, will be free of defects in material and workmanship for a period of the first five (5) YEARS and further *five (5) pro-rated years from the date of original purchase (refer to pro-rated calculation table for further information). The determination of whether the Product is defective shall be made by Seller at its sole discretion with consideration given to the overall performance of the Product.

If Seller determines the Product is defective, Seller will elect, at its sole discretion, to refund the purchase price of the Product at the pro-rated price as identified in the table, to repair the Product or replace the Product.

Calculation Table: Prorated 10-Year Warranty

Year 1 from date of purchase	Year 2 from date of purchase	Year 3 from date of purchase	Year 4 from date of purchase	Year 5 from date of purchase	*Year 6 from date of purchase	*Year 7 from date of purchase	*Year 8 from date of purchase	*Year 9 from date of purchase	*Year 10 from date of purchase
No Charge Replacement of Product					50% credit of price paid on invoice	40% credit of price paid on invoice	30% credit of price paid on invoice	20% credit of price paid on invoice	10% credit of price paid on invoice

Exclusions:

1. This limited warranty will not apply to loss or damage to the Product caused by: negligence; abuse; misuse; mishandling; improper installation, storage or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the Product; alteration; accident; failure to follow installation, operating, maintenance or environmental instructions prescribed by Seller or applicable electrical codes; or improper service of the Product performed by someone other than Seller or its authorized service provider.
2. This limited warranty excludes field labour and service charges related to the repair or replacement of the Product.
3. This limited warranty is void if the product is not used for the purpose for which it is designed.
4. There are no representations, warranties or conditions, whether express or implied, statutory or otherwise, including, without limitation, any warranties or conditions against infringement or of merchantability, fitness for a particular purpose or durability for a reasonable period of time, other than those expressly contained in this limited warranty and those legal warranties provided under provincial law which cannot be waived.
5. In no event shall seller be liable for incidental, compensatory, consequential, indirect, special or other damages. Seller's aggregate liability with respect to a defective product shall in any event be limited, in any event, to the monies paid to seller for that defective product. The limitations contained in this section apply regardless of the basis of the claim or the form of action including, without limitation, negligence, or other tort, or breach of contract.

Seller reserves the right to utilize new, reconditioned, refurbished, repaired, or re-manufactured products, or parts in the warranty repair, or replacement process. Such products and parts shall be comparable in function and performance to an original product or part, as determined by Seller in at its sole discretion, and warranted as set out in this limited warranty for the remainder of the original warranty period.

In order to make a warranty claim, you must notify Seller in writing within sixty (60) days after your discovery of the defect, provide proof of purchase such as the invoice, and comply with Seller's other warranty requirements as set out in this limited warranty. Upon receiving that notice, Seller may require you to promptly return the Product to Seller, or its authorized service provider, freight prepaid.

Your warranty claim should be addressed to:

iLLUMA-Drive
5311 John Lucas Drive, 3rd Floor
Burlington, ON
L7L 6A8
Canada
T: 289-438-1544
TF: 1-855-617-8268

This limited warranty only applies to specified iLLUMA-Drive Product's as agreed to by the Seller.

This limited warranty is effective for purchases of Product on or after the effective date set forth below. Seller reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with Seller on or after the effective date of such revised warranty.

Effective 2019

illumadrive

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